



rates effective 10.10

We provide technical services to personal, professional & small/medium business clients, using either Apple Macintosh or Microsoft Windows. We are certified to provide support for Daylite, LightSpeed & VPN Tracker. Cross platform integration and migration as well as efficient network setups are our specialties.

Daylite • Billings Pro • LightSpeed • Desktop • Server & Workgroup • Spyware & Virus Network • Security & Remote Acces • Backup and Disaster Recovery

techpal

total tech support

service includes...

peace of mind

reliability

stability

security

consulting & tech service

Personal All home clients with 0 servers and 3 or less computers in their home and do not use these systems for business purposes **\$ 100/hr**

Professional All clients with up to 10 computers or 1 server, used for personal or business purposes. Professional client receive priority over personal clients. **\$ 130/hr**

Premium All clients with 2+ servers, 10+ computers. Premium clients receive priority over professional clients **\$ 160/hr**

A Server is a computer installed with a server operating system such as Snow Leopard Server or Microsoft Windows Server 2008.

Daylite & LightSpeed All Daylite & LightSpeed consulting & training is provided at an hourly rate. The first hour is \$175, with each subsequent hour at \$160. Optionally, we offer day and half day rates.

Should you choose to purchase your Daylite & LightSpeed licenses through TechPal, your support will be provided at \$135/hour with a 2 hour minimum for on-site support.

Hosting Hosted Daylite and Email & Web hosting services. These services are generally offered to our consulting clients. Please inquire for rates etc.

Web Design We provide custom web design to meet most of your needs. Ask us for a free quote.

Evenings & Weekends Our standard rates apply between the hours of 9AM & 5PM, Monday thru Friday. All work requested outside of these hours is performed at an additional surcharge. Please inquire should you need our services outside the normal business day.

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Apple and Microsoft Certified Technology Consultants

